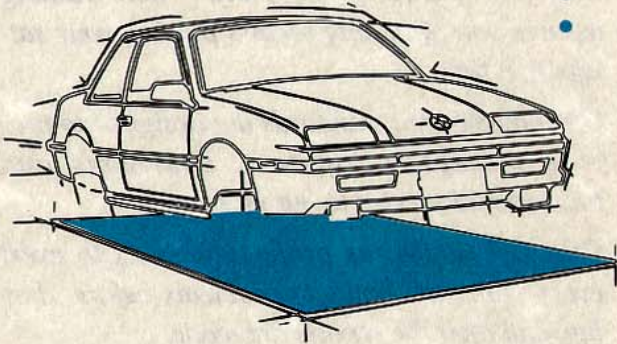


OUR...

WRITTEN WARRANTY



Insist on the Quality of...

Grand National Auto Body

7259 Deering
Canoga Park, CA 91303
(818) 348-8082

LIMITED WARRANTY

Grand National Auto Body, hereby provides a Limited Warranty on repairs performed by the shop. This Limited Warranty is valid only for as long as you own the vehicle stated herein, and is for the person to whom this Limited Warranty is granted and whose name appears herein and on the original work order. This is a labor only, fragmented four-part Limited Warranty, and stipulations pertaining to each fragmented part are stated hereafter:

- 1. METALWORK:** *Grand National Auto Body*, provides a **LIFETIME LIMITED WARRANTY**, from effective date stated herein, on all metalwork and framework, to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting or deterioration, excluding rust repairs. The Shop will repair and repaint, excluding rust repairs, any metalwork warranted hereby, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.
- 2. PAINTING, STRIPES AND DECALS:** *Grand National Auto Body*, provides a **FIVE (5) YEAR LIMITED WARRANTY**, from effective date stated herein, on painting-related priming and painting work against solvent blistering, peeling, hazing, and excessive loss of pigmentation, and, a **ONE (1) YEAR LIMITED WARRANTY** on the application and adhesion of decorative stripes and decals, excluding those defects which are caused by extreme environmental conditions to which the vehicle may be exposed. The Shop will re-prime, repaint, re-stripe or re-decal the specific section or sections of the vehicle warranted hereby (excluding rust repair), when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle.
- 3. MECHANICAL REPAIRS:** *Grand National Auto Body*, provides a **ONE (1) YEAR LIMITED WARRANTY**, from effective date stated herein, on all mechanical repairs pertaining directly to original collision damage. The Shop will re-repair any mechanical assembly or component warranted hereby, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.
- 4. PARTS:** *Grand National Auto Body*, provides a **ONE (1) YEAR LIMITED WARRANTY**, from effective date stated herein, unless mfg. warranty is less or more, on new parts installed by or at the Shop. (Please Note: Shop warranty does not exceed Mfg. warranty.) The Shop will repair or replace any defective part warranted hereby, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

A Dedication To Customer Satisfaction... Our Written Warranty

LIMITED WARRANTY stipulations printed on the reverse side hereof are made a part hereof as though fully incorporated herein, and that said Shop agrees to be bound by each and every one thereof. (Please see reverse side).

THIS WRITTEN WARRANTY shall be null and void if the repair is altered, adjusted or tampered with by any person not authorized by Warranty Grantor. This warranty is not transferable.

SPECIFICALLY EXCLUDED:

A. Incidental costs, such as towing fees, car rental charges, travel expenses, or assemblies and components which are not specifically covered by this LIMITED WARRANTY, nor are consequential damages such as damage to other assemblies and components resulting from a defective part or installation of such part installed or repaired during the repair.

B. Rust through, and/or damage caused by rusting of interior or exterior non-replaced panels is not covered.

THIS STATES ALL THE LIMITED WARRANTIES made by the Shop and contains the only promises for which it will be responsible.

CUSTOMER'S OBLIGATIONS: In order to obtain the benefits of this warranty, the owner of the vehicle must do the following:

A. Present the owner's copy of this warranty document to the warrantor before requesting warrantable repairs or parts, and;

B. Have any warrantable repair, adjustment, or inspection made only at the premises of the warrantor during normal business hours.

ALL WARRANTIES implied by law, including the warranties of merchantability and fitness for a particular purpose, are hereby limited to the warranty period herein and shall expire at the end of such period.

Owner's Name: _____ Delivery Date: _____

Mailing Address: _____ Completion Date: _____

City, State, & Zip: _____

Repair Order Number: _____ Estimate Number: _____

Vehicle Yr/Make/Model: _____ Mileage: _____

Owner's Signature: _____

Authorized Warrantor Signature: _____

■ For us, customer satisfaction is based on years of experience. As our customer, you will receive the finest quality repairs available...guaranteed in writing.

We are ready and willing to answer all your questions concerning the estimating or repair process. Our professional staff will assist you with your insurance company. Their training assures you of quality repairs placing your satisfaction first.

Our policies and standards are designed to provide prompt, competent, courteous and professional service to our customers.

Our philosophy, as professionals, is to exert every effort to eliminate problems before, during, and after the repairs are made.

Modern facilities, the most advanced equipment, trained craftsmen who care, factory-compatible paints, and our written warranty add up to your satisfaction.

We want your visit to our collision repair facility to be a positive experience, and we will work toward that goal.